

03

Quality Checks and Alerts

Odoo 19 Enterprise · Quality

Quality checks are the actual inspections. Alerts are raised when something fails.

1 Perform a quality check

When a triggered operation reaches the control point, a quality check appears automatically. The operator opens the check, follows the instructions, and marks it Pass or Fail (or enters a measurement). If passed, the operation continues. If failed, a Quality Alert is created and the operation is blocked until the alert is resolved.

2 Quality Alerts

Quality → Quality Control → Quality Alerts

A Quality Alert is a non-conformance record. It captures: the product and lot affected, the operation where the failure was found, the root cause, and the corrective action taken. Alerts go through their own approval workflow before being closed.

ALERT FIELDS

| | |
|----------------------------|--|
| Name * | Description of the quality issue. |
| Product * | Which product is affected. |
| Lot / Serial Number | Specific lot or serial number of the affected batch. |
| Stage * | New → Analysis → Corrective Action → Closing. |
| Root Cause | Why did the failure occur? Used for trend analysis. |
| Corrective Action | What was done to fix the immediate problem. |
| Preventive Action | What will prevent recurrence. |